



# ZENOFFICE SUPPORT MMT PRINT AND FULFILMENT.

## THE CLIENT



## MONEY MANAGEMENT TEAM

LOCATION: WARRINGTON  
SECTOR: FINANCE

Money Management Team (MMT) help hundreds of people every month take control of their finances by giving an honest, open and professional service.

## THE CHALLENGE

Money Management Team had always processed their print and post internally. They had been reluctant to change as they expected a huge disruption to their procedures and, most importantly, they felt they could control the processes better in-house.

However, keeping their print and post in-house had a detrimental effect on the business, employees and costs. This included:

- issues with producing multiple copies of print
- correspondence being incorrectly posted to customers (potential for a DPA breach)
- employees spending time on admin when they should be servicing customers
- high levels of wastage.

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## THE SOLUTION

ZenOffice | Business Supplies have the experience, resource and technology to manage a company's print and fulfilment. Working with ZenOffice | Business Supplies will result in a more streamlined organisation and provide substantial cost savings.

Account Manager Gemma Taylor could see how much time and energy was being wasted unnecessarily and worked with MMT to put more efficient processes in place.

After an initial assessment and an easy demonstration on how the print and fulfilment could be improved, MMT agreed to set up a new process with ZenOffice | Business Supplies. All MMT printing and fulfilment is now sourced and supplied through ZenOffice | Business Supplies.

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## THE RESULT

“The transition has been easy, fast and extremely professional. The process is so efficient and our employees are able to do the job they want to do, which is speaking to customers, rather than enveloping post. The savings we have seen have meant we can invest that money in other areas of the business and we are working with ZenOffice | Business Supplies to see where they can support MMT further.

Thank you to everyone at ZenOffice | Business Supplies for their help and advice.”

Danyelle Lynch  
Operations Manager, Money Management Team

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For more information or to request a FREE audit contact ZenOffice on:

T: 0845 123 2980  
E: [sales@zenoffice.com](mailto:sales@zenoffice.com)

[www.zenoffice.com](http://www.zenoffice.com)